Colonial Voluntary Benefits℠
The benefits of good hard work.®





# A benefits experience that speaks to your employees

## It's personal

Our customers like how we treat them, and your employees will, too.

Whether we're helping them understand their benefit options, working together one-on-one, or processing a claim online, it's always a personal experience. That experience is something we make available to everyone — regardless of their preferred language.

### Language isn't a barrier — it's a connection

Your employees who are more comfortable speaking Spanish will find it easy to learn about, enroll in and use their new benefits. By talking with our benefit experts who are fluent in Spanish, your Spanish-speaking employees will enjoy all the hallmarks of the enrollment experience.

### Good decisions start with understanding

No matter what language you speak, benefits are complicated. We make insurance accessible to all your employees by simplifying complex insurance information in their preferred language.

**Spanish-language benefits education**

- **Website** – Customized for your enrollment
- **Employee meetings** – Group and 1-to-1 options
- **Enrollment materials** – Fliers, emails, posters and more

94% of employees said it's important to have a 1-to-1 benefits counseling session annually.

The Paul Revere Life Insurance Company internal data, 2018.



97% of employees said their 1-to-1 benefits counseling session improved their understanding.

The Paul Revere Life Insurance Company internal data, 2018.

## Enrollment made easy

Confidence results from making informed decisions. Before choosing benefits, all employees can sit with an expert, ask questions and get answers in their preferred language.

### Spanish-language enrollment

- In person
- Over the phone

We hold ourselves to a high standard, and we want your employees to do the same. That's why we offer post-enrollment satisfaction surveys that enable your employees to tell us how we did. We use their feedback to make their next enrollment even better.

## Every day made simpler

After enrollment is over, we'll continue to provide support. When your employees need to file a claim, our bilingual employees and Spanish claim materials will make the process quick and easy.

### Spanish-language customer service

- Claim forms
- Call center

## The future made more secure

Life brings changes. Your employees can count on the relationships they have with our team to help them protect their families, finances and futures.

### Spanish-language commitment

- Annual review of benefits
- Expanding materials library

Colonial-PaulRevere.com

To learn more about the experience we can provide your employees, talk with your benefits representative.

Underwritten by The Paul Revere Life Insurance Company, Worcester, MA, and administered by Colonial Life & Accident Insurance Company.

©2018 The Paul Revere Life Insurance Company. All rights reserved. Colonial Voluntary Benefits is a trademark and marketing brand of The Paul Revere Life Insurance Company.

6-18 | 101883